



nNungu Trading - Terms & Conditions (South Africa)

1. Introduction

Welcome to *nNungu Trading*. By accessing our website or purchasing our products, you agree to be bound by these Terms and Conditions, governed by the laws of the Republic of South Africa.

2. Company Information

nNungu Trading is a registered South African business committed to ethical sourcing, bushveld-inspired design, and wellness education. For inquiries, contact us at trading@nnungu.co.za.

3. Products & Descriptions

We strive to ensure all product descriptions, images, and information are accurate. However, due to the artisanal nature of our goods, slight variations may occur. All products are subject to availability.

4. Pricing & Payment

- Prices are listed in South African Rand (ZAR) and include VAT where applicable.
- We accept payment via EFT and the banking details can be found on the invoice.
- International customers are responsible for any customs duties or taxes.

5. Shipping & Delivery

- Orders are processed within 5 business days.
- Shipping options are available at checkout.
- Delivery times may vary based on location and courier services available.

6. Returns & Refunds



- Due to the nature of our wellness and sensory products, returns are only accepted for damaged or defective items.
- Claims must be made within 7 days of receipt, with photographic evidence.
- Refunds or replacement will be processed within 14 days once approved.

7. Intellectual Property

All content, including product names, packaging, imagery, and storytelling elements, are the intellectual property of *nNungu Trading* and may not be reproduced without permission.

8. QR Codes & Digital Content

Our packaging may include QR codes linking to product stories, care instructions, and educational content. These are for informational purposes only and do not constitute medical advice.

9. Privacy & Data Protection

We respect your privacy. Personal information collected during transactions is securely stored and used only for order fulfillment and brand communication.

10. Legal Jurisdiction

These Terms are governed by the laws of South Africa. Any disputes will be resolved in accordance with South African legal procedures.